

Welcome to the virtual Public Information Centre

We are here to:

- Discuss the Route Ahead, how Durham Region Transit (DRT) service will evolve into 2025.

While you are here:

- Provide your input with an online sticky note.
- Chat with a Planner at the following dates and times:

Date	Time
April 27, 2021	12 p.m. to 2 p.m. and 6 p.m. to 8 p.m.
April 29, 2021	12 p.m. to 2 p.m. and 6 p.m. to 8 p.m.

The Route Ahead: Moving to 2025

- **Ridership**

- 2020 was set to be a banner year: 11 million trips were expected.
- Currently sits at 36 per cent of pre-pandemic levels.
- Rebuilding existing travel markets
- Establishing new travel markets

- **Customer considerations**

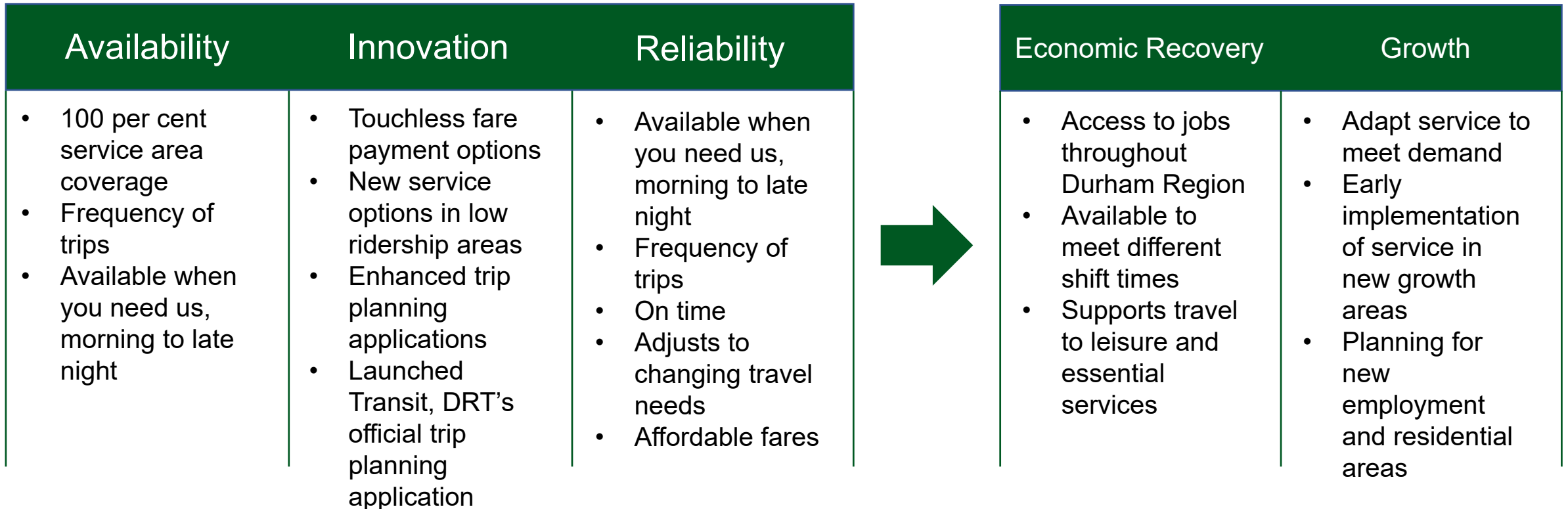
- Frequency
 - New rapid transit corridors
 - 30 minute or better service
- Availability
 - 24-hour service
 - Mobility available everywhere in the Region
- Strengthening connections to GO Transit, TTC and YRT

The Route Ahead: DRT's major travel markets

Travel market	Impact
Post secondary travel About 25% of trips	<ul style="list-style-type: none"> • Significant decrease in travel as classes moved online. • Growth in travel projected to increase as in-class learning resumes. • Class start and end times projected to be spaced out to reduce crowding.
Commuters to downtown Toronto (DRT to GO Transit) About 25% of trips	<ul style="list-style-type: none"> • Significant decrease in travel as most workers begun teleworking. • A mix of teleworking and in-office working is projected to decrease daily transit trips in the short term. • Reduced demand will result in increased parking availability at GO stations, making DRT travel to GO less competitive in the short term.
Work trips within Durham Region About 30% of trips	<ul style="list-style-type: none"> • DRT provides travel to many essential service jobs in industrial areas. • Travel expected to rebound more quickly and was less impacted by the pandemic than other travel markets.
Shopping and leisure trips within Durham About 19% of trips	<ul style="list-style-type: none"> • Travel expected to rebound more quickly. • Many trips are to access essential services such as food shopping or medical appointments.
High school travel About 1% of trips	<ul style="list-style-type: none"> • Students are attending a mix of in class and home learning . • DRT demand is 50 per cent of pre-pandemic levels and is expected to grow as more classes transition to in-class learning.

The Route Ahead: Guiding principles

The Route Ahead is based on our commitment to five guiding principles, which include:



The Route Ahead: Service initiatives

Initiative	Goal	Actions
Frequency	<ul style="list-style-type: none"> Average wait time of 15 minutes in an urban area. 	<ul style="list-style-type: none"> Frequent transit network (15 minutes or better) Base / grid route: 30 minutes or better Launch additional PULSE rapid-transit routes On Demand: average wait time of 15 minutes
Availability	<ul style="list-style-type: none"> Phasing in 24 hour transit service. Mobility available throughout Durham Region. 	<ul style="list-style-type: none"> Deploy a service delivery model that meets demand. Study opportunities for 24 hour service
Accessibility	<ul style="list-style-type: none"> All transit infrastructure obstacles addressed by 2025. Develop standardized communication of information. 	<ul style="list-style-type: none"> Yearly hard surfacing program to build accessible bus stops Engaging with municipal and regional partners to fill gaps in the pedestrian network
Customer experience	<ul style="list-style-type: none"> All customers feel welcomed on DRT. DRT information is easy to understand and find. Durham-Scarborough BRT 	<ul style="list-style-type: none"> New DRT mobile application: Transit App Enhanced lighting at transit shelters New temporary / detour bus stop signage. Travel training program Renewing PULSE shelters Terminal strategy

The Route Ahead: Late night service

Support Durham's late night economy and safe travel

Area	Phase	Impacts
Urban	<p>Late night service on routes 900 PULSE Hwy. 2 and 901 PULSE Simcoe.</p> <p>Extend On Demand service to entire urban area after scheduled service has ended for the day.</p>	<ul style="list-style-type: none"> • Provides access to entire urban area. • Accommodates customers on the last GO Train arriving from Toronto. • Provides travel options for late-night economy. • Serves most work shift start and end times • Travel options for late-night economy on the busiest nights of the week.
Rural	<p>Additional late evening service on route 905</p> <p>Extended On Demand service to match late evening service on route 905.</p>	<ul style="list-style-type: none"> • Provides travel options for late-night economy. • Serves most work shift start and end times • Travel options for late-night economy on the busiest nights of the week.

The Route Ahead: Rapid Transit

- **Today: PULSE corridors**
 - Highway 2 corridor, between Scarborough and Oshawa
 - Simcoe Street corridor, between Oshawa's Lakeview neighbourhood and North Campus
- **10 – year outlook: additional PULSE corridors**
 - Highway 2: extended to future Ritson GO Station from downtown
 - Simcoe Street: extended to Windfields Farm Drive from North Campus
 - Taunton Road: between Harmony Terminal and Ajax Station
 - Rossland Road: between Harmony Terminal and Pickering Parkway Terminal
 - King Street: between Oshawa and Simpson Avenue in Bowmanville.
- **Enhanced service**
 - Service every 15 minutes or better, seven days a week, from 7:00 to 19:00, along the busiest portions of the route. Every 30 minutes or better at all other times.
- **Enhanced amenities**
 - Shelters at most stops.
 - Vehicles with high back seating and USB charging.

The Route Ahead: Bowmanville GO extension

Enhancing DRT connections to GO Transit

The Rapid Transit & Transit Oriented Development Office continues to work with DRT, other Region of Durham departments, partner municipalities and Metrolinx, to progress the Bowmanville GO Extension. This heavy rail extension of GO service along the Lakeshore East line would involve the four announced station stops at Bowmanville, Courtice, Ritson Road in Central Oshawa and Thornton's Corners East, also in Oshawa.

Access to stations

- DRT will facilitate access to stations

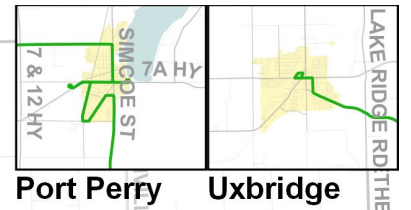
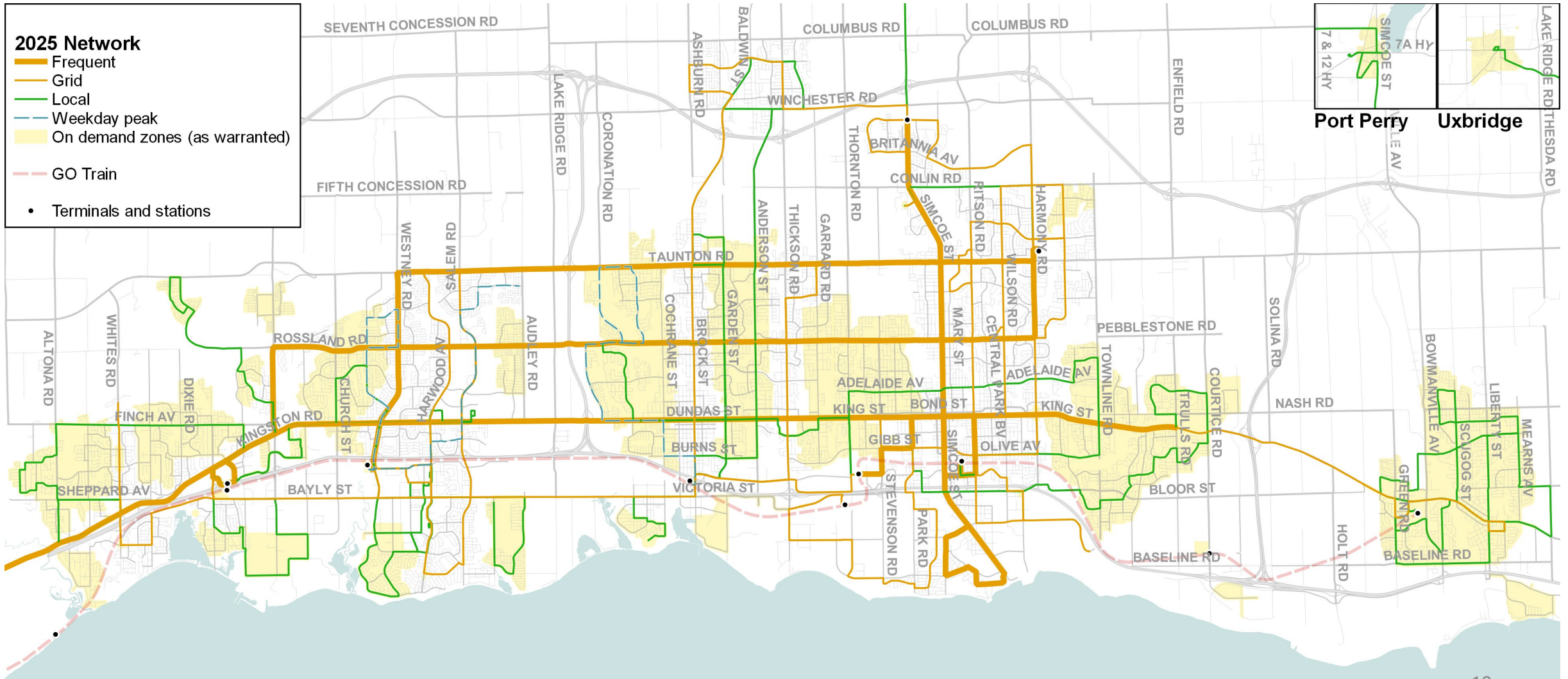
Proposed Alignment



The Route Ahead: Service delivery

Service	Role	Availability	Frequency and wait times
Scheduled	Connects major destinations, work, shopping, education, along major travel corridors with high demand.	<ul style="list-style-type: none"> Available throughout the Region within an 800 metre / 10 minute walk Pick-up: stop 	<ul style="list-style-type: none"> Operates at least every 30 minutes Frequency is increased to match capacity to demand on the corridor
On Demand	Supplements scheduled service in areas of low density and times of day of low ridership, and rural areas.	<ul style="list-style-type: none"> Urban <ul style="list-style-type: none"> Available throughout the Region within an 800 metre / 10 minute walk Pick-up: stop Rural <ul style="list-style-type: none"> Available throughout the rural area Pick-up: curb 	<ul style="list-style-type: none"> Trip requests wait time <ul style="list-style-type: none"> Urban: 15 minutes Rural: 45 minutes
Specialized	Door-to-door, shared-ride (multiple customers), using scheduled and demand responsive service from accessible door to accessible door. Eligibility required.	<ul style="list-style-type: none"> Available throughout the Region Operating hours same as scheduled service Same booking platform as On Demand: online and by phone, vehicle tracking. 	<ul style="list-style-type: none"> Trip requests can be made up to seven days in advance Provide for increased flexibility in travel to match On Demand convenience

The Route Ahead: 2025 network evolution



The Route Ahead: Current service

Click on the links to learn more about current service

- **Scheduled service**
 - [System map](#)
 - [Schedules](#)
- **On Demand**
 - [Information](#)
 - [Using On Demand video](#)
- **Specialized transit**
 - [Eligibility and information](#)
- **Fares**
 - [Information](#)
 - [PRESTO](#)