

If you require this information in an accessible format, please contact 1-866-247-0055



Transit Assistance Program (TAP)

Durham Region Transit's (DRT) Transit Assistance Program (TAP) improves transit access and affordability for customers currently receiving Social Assistance in Durham Region.

With TAP, you can pay as you go, or pay monthly, **and have unlimited access to DRT services for the month**. With pay as you go you pay for the first 14 trips in a month up to \$46.90 and then ride at no charge for the remainder of the month. With the monthly pass you can pay \$46.90 up front and ride all you want.

You can bring your monthly social assistance statement to the following DRT PRESTO point of sale locations to show your eligibility for TAP or to renew your TAP eligibility:

- Oshawa Centre Guest Services (419 King Street West, Oshawa)
- Durham Region Headquarters (605 Rossland Road East, Whitby)
- DRT Customer Service Centre (110 Westney Road South, Ajax)
- Pickering Town Centre Guest Services (1355 Kingston Road, Pickering)
- Scugog Municipal Office (181 Perry Street, Port Perry, ON)

Once purchased, the TAP is valid in six-month periods with a PRESTO card, which allows you to:

- Add money or passes to your card at any DRT PRESTO point of sale. For the pay as you go option, you can also add money to your card on PrestoCard.ca, or by downloading and installing the PRESTO app to your smartphone.
- Register your card to protect your money if the card gets lost or stolen.
- Keep and use the PRESTO card even if your TAP ends.

To learn more about the TAP program or for help planning your trip, visit

DurhamRegionTransit.com or call our Customer Service Centre at 1-866-247-0055.

If you need help with your PRESTO card, please visit PrestoCard.ca or call 1-877-378-6123.

*** Please review the following terms and conditions:**

- TAP applies to travel on DRT buses only; any travel with other transit agencies, including GO and TTC, will be subject to regular fares.
- Loading values to your PRESTO card online can take up to 24 hours. Please plan your trips accordingly, and call PRESTO directly at 1-877-378-6123 or visit PrestoCard.ca for more information.
- You can use your existing PRESTO card for the TAP; please note that once the TAP concession is loaded onto your card, it will override any other concessions (Adult, Senior, Youth).